Governance, Advocacy and Leadership in Water, Sanitation and Hygiene (GoAL WaSH)

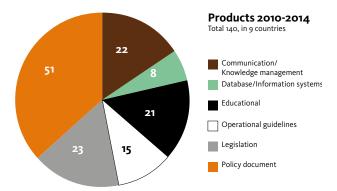
The challenges of reforming legal and regulatory structures in some of the world's most vulnerable states are daunting. How do you support decentralization processes in countries with limited resources and capacities? How do you develop sustainable and affordable tariff systems in impoverished areas? How do you unite people and institutions in the belief that water and sanitation is a common good that needs to be sustainably managed? These are the issues the UNDP GOAL WaSH programme addresses.

GoAL WaSH at a glance

GoAL WaSH supports work in three areas: 1) Identifies gaps, needs, constraints and opportunities in national water and sanitation plans, strategies and capacities; 2) supports development and reform of policies, laws, coordinating mechanisms and regulatory functions and; 3) supports implementation with accountability and transparency.

During 2010–2013, 140 products were developed in nine countries, including policy documents, legislation, educational materials, and operational guidelines for decentralization.

For the 2014–2017 phase, GoAL WaSH is supporting the development of operational documents that will help implement the agreed policy frameworks in the coming years. At the same time, GoAL WaSH has also started collaborations in new countries, including Jordan and the Philippines.



A strategic investment

In addition to achieving the intended GoAL WaSH results, there are added benefits and synergies. GoAL WaSH helped leverage an additional USD 58 million in countries with GoAL WaSH programmes. In other words, during 2013–2016, each dollar invested in a GoAL WaSH project leveraged USD 17 from other organizations, donors and governments. For example, in Togo, GoAL WaSH supported a study and a roadmap to improve drinking water systems in small towns. Following the development of these documents, the Government of Togo invested USD 23.4 million to improve water systems in semi-urban areas.

GoAL WaSH also develops strategic processes that are used in and benefit other initiatives. For example, the tariff-setting methodologies developed and piloted through GoAL WaSH in Tajikistan and Bosnia and Herzegovina will be replicated in other larger programmes in the country.

"The GoAL WaSH project came with really little money and has been able to achieve tangible results. This project united all partners by creating a constructive environment towards cumulative success in the field of drinking water supply and sanitation services."

Toktoshev Askarbek, Director, Drinking Water Supply and Sanitation Department, Bishkek, Kyrgyzstan

"The GoAL WaSH project is highly appreciated by national and local partners for being one of the few initiatives to improve long-term sector coordination, communication and governance."

Roberto Acosta, Servicio Nacional de Agua y Saneamiento Ambiental (SENASA), Ministry of Water, Paraguay

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watergovernance.org/programmes/goal-wash



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Beyond the hardware

Working for governance, advocacy and leadership in water, sanitation and hygiene



The GoAL WaSH World

El Salvador – Established mechanisms established to improve **Liberia** – Support transparency, accountability and government to set up efficiency in water national regulatory management in Torola body for water supply River Basin. and sanitation sector. **Togo** – Support work to improve management models in small towns Paraguay - Assist and rural areas, district and municipal and set up of tariff governments to devsystems for the elop water supply and sector. sanitation plans for six districts in the western region of Chaco. Mekong Regional (Laos, Cambodia and Vietnam) Set up quality management systems for 12 water utilities; develop standard operational procedures; conduct country level trainings on water integrity for selected water utilities.

Bosnia and Herczegovina – Developed pilot methodology for setting water supply and sewage service tariffs, to be tested in two communities.

Kyrgyzstan – Support WASH data collection and development of regulatory documents for the sanitation sector.

Tajikistan -

Support work to

improve manage-

ment models and

tariff policies for

rural areas; estab-

lish mechanisms to

protect consumer

rights.

Jordan - Support work on a national drought resilience strategy and action plan; develop early warning system for most vulnerable areas.

Niger - Support the operationalization of the national Water Guidelines at the local level; develop of sanitation guidelines.

> Madagascar – Supported the government in the process of setting up an information system for rural water.

Mongolia – Strengthened leadership and coordination in WaSH sector; supported implementation of MDG action plan.

> Laos – Helped develop Water Supply and Sanitation Strategy for Emerging Towns; developing national Key Performance Indicators for water utilities.

The Philippines Support

coordination at the national, regional and local levels in implementing WaSH policies in an integrated manner.

Cambodia -Develop WaSH Governance Guide - with capacity building - to strengthen WaSH sector at

management of sub-national level.

Ongoing programme

Recently finalized programme